

## **Privacy Notice – Customers & Business Partners (EN)**

PSA-A may process your personal data in light of your professional relationship with PSA-A. This privacy notice covers the personal data we can process from you as a customer or business partner.

PSA Antwerp NV (“PSA-A”, “we”, “us”), having its registered office at Napelsstraat 79, 2000 Antwerp (Belgium), with company registration number 0442.652.075, is responsible for processing your personal data.

If you have any questions in regards to the personal data we process of you or if you want to exercise your rights, you can contact us at [infogdpr@globalpsa.com](mailto:infogdpr@globalpsa.com).

### **What personal data do we process?**

During our professional relationship we may process personal data from you, i.e. your name, first name, date of birth, gender, phone number, mobile number, email address, address, function, company, transaction and billing data, signatures. We collect all or part of this personal data either from you directly or through other channels. In case you provide us with personal data of other individuals, you guarantee that this personal data is collected in accordance with the applicable laws and that the individuals have been informed accordingly.

We will store your personal data for as long, yet no longer as legally required.

### **Why and how do we process your personal data?**

We process your personal data for our customer administration and customer relationship management, which can include contract negotiations, the review of a customer form, to manage our contractual obligations, and any related communication, as well as managing disputes (including legal disputes).

We may also process your personal data in light of our compliance requirements, where we may assess your personal data in light of sanctions, fraud and anti-money laundering checks.

### **On what grounds do we process your personal data?**

We process your personal data on the legal ground of consent, performance of a contract, and legitimate interest pursued by the controller, respectively article 6.1 a), b) and f) of the General Data Protection Regulation (2016/679).

### **Do we share your personal data with third parties?**

In case this is required due to the nature of your question we can share your personal data with other entities in the PSA group. Where we have contractual obligations, your personal data can also be shared with our partners. We ensure that these recipients process your personal data in compliance with the applicable legislation. Where recipients process your personal data outside of the European Economic Area we will conclude the necessary (contractual) safeguards (e.g. EC Standard Contractual Clauses or similar contractual safeguards) in order for your personal data to have an adequate level of protection.

If it is legally justified or required, your personal data can also be passed on to the competent authorities or other authorities involved in law enforcement (police, customs, investigation judge, etc. ).

### **How do we keep your personal data safe?**

We take technical and organisational measures to ensure that your personal data is protected from unauthorized access, deletion or unlawful processing. We will make reasonable efforts to ensure that your privacy interests are protected in accordance with the applicable laws.

### **What are your rights in regards to your personal data?**



You have the right to access your personal data and to correct it in case it is inaccurate or incomplete, have it removed or its processing restricted, or to obtain a copy of your personal data, all if the legal conditions for these rights have been met.

You have the right to file a complaint with the Belgian Data Protection Authority (DPA) in connection with the processing of your personal data by us. You can contact the DPA at [contact@adp-gba.be](mailto:contact@adp-gba.be) or by mail at Gegevensbeschermingsautoriteit, Drukpersstraat 35, 1000 Brussel.

*Last updated April 2025.*