

Privacy Notice – Visitor Terminal (EN)

PSA-A may process your personal data when you visit one of our terminals. This privacy notice covers the personal data we process from you during your visit.

PSA Antwerp NV (“PSA-A”, “we”, “us”), having its registered office at Napelsstraat 79, 2000 Antwerp (Belgium), with company registration number 0442.652.075, is responsible for processing your personal data.

If you have any questions in regards to the personal data we process of you or you want to exercise your rights, you can contact us at infogdpr@globalpsa.com.

What personal data do we process?

The following personal data can be processed when you visit one of our terminals: name, first name, date of birth, ID card number, Alfapass number, company, number plate, phone number, email address. We collect all or part of this personal data either from you directly or through other channels, like e.g. Alfapass, Preat. In case you provide us with personal data of other individuals, you guarantee us that this personal data is collected in accordance with the applicable laws and that the individuals have been informed accordingly.

While you are on our terminals, you will also be filmed by our surveillance cameras, no audio is recorded.

We will store your personal data for as long, yet no longer as legally required.

Why and how do we process your personal data?

We process your personal data for administrative purposes to register you in our visitor log, and to ensure that we fulfil our obligations under the International Ship and Port Facility Security code (ISPS), the European Regulation 275/2004 and the Belgian Shipping Code.

We process surveillance footage to prevent crimes and detect unauthorized access or threats to the safety of the office location in accordance with the Belgian Camera Act of March 21, 2007.

On what grounds do we process your personal data?

We process your personal data on the legal ground of compliance with a legal obligation and legitimate interest pursued by the controller, respectively article 6.1 c) and f) of the General Data Protection Regulation (2016/679). PSA-A processes your personal data for general safety, security, and access control purposes.

Do we share your personal data with third parties?

In case this is required for the processing activity your personal data can be shared with other entities in the PSA group. Where we have contractual obligations, your personal data can also be shared with our partners (e.g. security firm). We ensure that these recipients process your personal data in compliance with the applicable legislation. Where recipients process your personal data outside of the European Economic Area we will conclude the necessary (contractual) safeguards (e.g. EC Standard Contractual Clauses or similar contractual safeguards) in order for your personal data to have an adequate level of protection.

If it is legally justified or required, your personal data can also be passed on to the competent authorities or other authorities involved in law enforcement (police, customs, investigation judge, etc.).

How do we keep your personal data safe?

We take technical and organisational measures to ensure that your personal data is protected from unauthorized access, deletion or unlawful processing. We will make reasonable efforts to ensure that your privacy interests are protected in accordance with the applicable laws.

What are your rights in regards to your personal data?



You have the right to access your personal data and to correct it in case it is inaccurate or incomplete, have it removed or its processing restricted, or to obtain a copy of your personal data, all if the legal conditions for these rights have been met.

You have the right to file a complaint with the Belgian Data Protection Authority (DPA) in connection with the processing of your personal data by us. You can contact the DPA at contact@adp-gba.be or by mail at Gegevensbeschermingsautoriteit, Drukpersstraat 35, 1000 Brussel.

Last updated April 2025.