

## **Privacy Notice - e-portal (EN)**

E-portal allows our customers and business partners to consult and manage their containers and truck visits. This privacy notice covers the personal data that is collect and used through e-portal.

PSA Antwerp NV ("PSA-A", "we", "us"), having its registered office at Napelstraat 79, 2000 Antwerp (Belgium), with company registration number 0442.652.075, is responsible for processing your personal data if you create a profile on e-portal.

If you have any questions in regards to the personal data we process of you or you want to exercise your rights, you can contact us at [infogdpr@globalpsa.com](mailto:infogdpr@globalpsa.com).

### **What personal data do we process?**

When you access e-portal we automatically collect some personal data through the use of cookies. More information on the use of cookies can be found in our cookie policy.

When you create a profile on e-portal, we collect following personal data: i.e. name, first name, email address, gender, language, department, company, VAT number, address. In case you provide us personal data of others, you guarantee that this data is collected in line with the applicable legislation and the individuals have been informed accordingly.

We will store your personal data for as long, yet no longer as legally required.

### **Why and how do we process your personal data?**

We process your personal data to create a user profile in e-portal giving you access to a number of linked applications, to inform you about the status of the terminal, for security and fraud prevention and for administrative purposes such as invoicing and relationship management.

### **On what grounds do we process your personal data?**

We process your personal data on the legal grounds of performance of a contract and legitimate interest pursued by the controller, respectively article 6.1b) and f) of the General Data Protection Regulation (2016/679).

### **Do we share your personal data with third parties?**

In case this is required for the processing activity your personal data can be shared with other entities in the PSA group. Where we have contractual obligations your personal data can also be shared with our partners (Cosmos, Hakka, NxtPort, Mailchimp). We ensure that these recipients process your personal data in compliance with the applicable legislation. Where recipients process your personal data outside of the European Economic Area we will conclude the necessary (contractual) safeguards (e.g. EC Standard Contractual Clauses or similar contractual safeguards) in order for your personal data to have an adequate level of protection.

If it is legally justified or required, your personal data can also be passed on to the competent authorities or other authorities involved in law enforcement (police, customs, investigation judge, etc.).

### **How do we keep your personal data safe?**

We take technical and organisational measures to ensure that your personal data is protected from unauthorized access, deletion or unlawful processing. We will make reasonable efforts to ensure that your privacy interests are protected in accordance with the applicable laws.

### **What are your rights in regards to your personal data?**

You have the right to access your personal data and to correct it in case it is inaccurate or incomplete, have it removed or its processing restricted, to obtain a copy of your personal data, all if the legal conditions for these rights have been met.

You have the right to file a complaint with the Belgian Data Protection Authority (DPA) in connection with the processing of your personal data by us. You can contact the DPA at [contact@adp-gba.be](mailto:contact@adp-gba.be) or by mail at Gegevensbeschermingsautoriteit, Drukpersstraat 35, 1000 Brussel.

*Last updated May 2025.*